



PET CARE ACKNOWLEDGEMENT OF WAIVER
POLICIES AND SERVICES AGREEMENT FORM

This is an Agreement between Pawquet's Play & Stay, LLC, its owner, employee(s), representatives or any other person affiliated with the company (hereinafter called "Pawquet's Play & Stay") and the Owner (hereinafter referred to as "Parent") whose name and signature is below. Following are the terms of service for the stay of the Parent's dog(s) named below as a boarding, daycare, training or grooming stay at Pawquet's Play & Stay, LLC.

I hereby state that I am the legal owner of the dog(s) mentioned below. By signing below, in consideration of the services rendered by Pawquet's Play & Stay to the Dog(s), Parent acknowledges reading, understanding and accepting the statements herein.

AGREEMENT TO PARTICIPATE AND LIABILITY WAIVER: Parent understands certain "activities" that the Dog may participate in, including daycare, boarding, grooming, training, one-on-one play, activity within and outside the facility, involve risk and possible injury, including but not limited to: exposure to parasites, viruses, and other medical conditions passed from dog-to-dog or person-to-dog; sprains, strains, bites, broken bones, fatigue, dehydration, nicks, cuts, loss of Dog or death.

Parent further understands that not each and every potential risk can be listed above but, nonetheless agree that the benefits associated with dog socialization outweigh the possible risks, therefore, Parent hereby voluntarily releases, forever discharges and agrees to hold harmless and indemnify Pawquet's Play & Stay and its agents, successors, heirs, from any and all liability, claims, demands, actions or rights of action, which are related to, arise out of, or are in any way connected with the Dog's participation in activities at Pawquet's Play & Stay, including those allegedly attributable to the negligent acts or omissions of Pawquet's Play & Stay or their staff.

Further, Parent understands that Parent may be exposed to certain risks when bringing the Dog to participate in activities at Pawquet's Play & Stay or when picking up the Dog from participating in activities at Pawquet's Play & Stay. Such risks may include property damage and/or physical injury inside or outside the facility, such as from falling, slipping, illness and/or dog bites. Therefore, Parent hereby voluntarily releases, forever discharges, and agree to hold harmless and indemnify Pawquet's Play & Stay its agents, successors, heirs from any and all liability, claims, demands, actions, or rights of action, which are related to, arise out of, or are in any way connected with the Dog's participation in activities at Pawquet's Play & Stay, including those allegedly attributable to the negligent acts or omissions of Pawquet's Play & Stay or their staff.

AUTHORIZATION OF MEDICAL CARE: If the Dog is ill or injured while attending activities or while in daycare, boarding, grooming or training at Pawquet's Play & Stay, Pawquet's Play & Stay will make every reasonable effort to reach Parent pursuant to the contact information Parent has provided to Pawquet's Play & Stay. However, if Pawquet's Play & Stay is unable to reach Parent, Parent grants consent to Pawquet's Play & Stay to consult with Dog's veterinarian or to seek appropriate veterinary care and Parent accepts responsibility for any and all associated expenses. Pawquet's Play & Stay will not pay any portion of veterinary expenses associated with seeking medical care for the Dog if so necessary. In the event of the Dog's death, the Parent or the Parent's emergency contact will be notified immediately.

VACCINATIONS & CONTAGIOUS DISEASES: Parent specifically represents to Pawquet's Play & Stay that, to Parent's knowledge, the Dog is healthy and has not been exposed to any contagious diseases within 30 days prior to arrival. Parent understands that each time the Dog is brought to Pawquet's Play & Stay, Parent is recertifying that the Dog is in good health and has not had any communicable illness of any kind for 30 days prior to arrival. Parent also confirms the Dog meets Pawquet's Play & Stay vaccination requirements during the Dog's stay. **If a dog test positive for worms, viruses, parasites, or any contagious diseases parents are required to notified Pawquet's Play & Stay by email; Before returning to the facility the parent is required to provide a negative test and their dog must complete all medications prescribed. Any dogs coming from a different country are required to see a local veterinarian before participating in any activities at Pawquet's Play & Stay.**

ALLERGIES, DIETS & MEDICATION: Parent agrees to disclose to Pawquet's Play & Stay any allergies the Dog may have and Parent further agrees to disclose to Pawquet's Play & Stay any special feeding needs or medications the Dog may require during their stay at Pawquet's Play & Stay.

PHOTOGRAPHS: Owner/Parent authorizes the use of their Dog's photograph or video in newsletters, website, internet and all marketing and social material.

BEHAVIOR OF DOG: Parent states that the Dog has never shown aggression, bitten, injured or killed another dog or person. If my dog does, I agree to pay all bills associated with the incident. If the dog does show aggressive behaviors, the parent agrees to adhere to all repercussions.

AGREEMENT FOR PAYMENT: Pawquet's Play & Stay accepts check, cash and credit cards. Parent agrees to pay the service rates in effect for the Dog's participation in activities at Pawquet's Play & Stay. Parent further agrees to pay for any additional services requested at Pawquet's Play & Stay. All services must be paid in full prior to the Dog being released to Parent or proper arrangements are agreed by both parties.

I authorize Pawquet's Play & Stay to maintain my credit card number on file and charge it accordingly in respect to emergency veterinary care, Daycare No-Show fees, in the case of cancellations as referenced below and any other debt rendered at the facility.

DAMAGES: Parent accepts the responsibility of paying for any harm or damage to the facility, property, another dog, person and/or equipment caused by the Dog. **There will be a minimum charge of \$50 applied for any damage to the facility**

CONTINUING CARE/FAILURE TO PICK UP: I agree that if my dog is not picked up on time or by a date specified I hereby authorize Pawquet's Play & Stay to take whatever action is deemed necessary for the continuing care of my dog. I agree to pay the cost of such continuing care.

CANCELLATION / MODIFICATION POLICY: **If you cancel or modify your boarding in any way after the timeframes listed below you will lose your deposit and you will owe for additional nights originally scheduled. *There are no exceptions.***

For non-holidays, please notify us of your cancellation / modification 72 hours prior to your drop-off date.

Example: If you are scheduled to drop off the 4th, we must receive your cancellation / modification by closing on the 1st.

For holiday and school vacation reservations, we require an 11-day advance notice and a non-refundable deposit for the first night at the time of reservation.

Example: If you are scheduled to drop off the 11th, we must receive your cancellation / modification by closing on the 1st.

Any controversy or claim arising out of or relating to this Agreement or the breach thereof or as the result of any claim or controversy involving the alleged negligence by any party to this Agreement, shall be settled in accordance with the rules of the American Arbitration Association and judgment upon the award rendered by an arbitrator may be entered in any Court having jurisdiction thereof. The arbitrator shall, as part of the award, determine an award to the prevailing party of the costs of such arbitration and reasonable attorney's fees of the prevailing party.

RIGHT TO REFUSE: Parent understands that Pawquet's Play & Stay reserves the exclusive right to refuse participation or to terminate participation in activities at Pawquet's Play & Stay to any Dog at any time for any reason.

All of the terms and agreements, waivers and authorizations will remain in full force and effect and remain valid for as long as and all times the Dog participates in any activity at or with Pawquet's Play & Stay.

ACKNOWLEDGEMENT: This Agreement contains the entire agreement between the parties. All terms and conditions of this Agreement shall be binding on the heirs, administrators, personal representatives and assignees of the Owner/Parent and Pawquet's Play & Stay.

OTHER POLICIES:

Day Care: All dogs must complete a temperament evaluation. We cannot accept dogs for daycare that are aggressive, anti-social, toy or people possessive, anxious or physically ill. Parents must understand that behaviors do change and they will be notified of changes in behavior. If the behavior becomes unsafe for the playgroup Pawquet's Play & Stay reserves the right to turn the dog away.

No Show: Parents must call or email by closing the day before their scheduled day to cancel their daycare reservation otherwise there will be a \$15.00 fee added per dog to the owners account. ***There are no exceptions.***

Vaccinations: Dogs are required to have current vaccinations against Rabies, Bordetella and Distemper. Parents are responsible to keep their dog(s) up to date on all required vaccines and provide Pawquet's Play & Stay with the necessary paperwork in order to use any service provided by the facility. Those who don't will be turned away and will be charged accordingly. Paperwork should show the expiration date of the vaccines OR the date given and duration the vaccine is good for as the duration of immunity with each vaccine may vary.

Spay / Neuter: Parents are responsible for notifying Pawquet's Play & Stay when their dog has been spayed / neutered. Unaltered Males over 7 Months of age can not participate in interactive Daycare. Unaltered Females can not be in the building during their Heat cycles & 1 week after their Heat cycle is over.

Flea Protection: Dogs are required to be free from parasites/fleas and on a flea preventative. If your dog has fleas it will not be allowed into our facility. Please wait 48 hrs after topical treatment. If your dog comes into the facility with fleas you will be required to pay a \$100 cleaning fee per dog and must pick up your dog immediately.

Collars & Leashes: Dogs must be on a leash and under control of the parent when entering or exiting the building AND when outside the building on property grounds.

Daycare Packages: All Package sales are FINAL. (Non-Refundable) Packages do not expire and can only be used for their sole purpose.

Toys & Beds: Daycare dogs cannot bring toys and beds. We will provide these items for you. If you have reserved a private room for boarding your dog we do encourage personal items. Please keep in mind some dogs may chew their personal belongings such as beds if stressed and some items may be lost; we will notify you if this occurs. We recommend parents labeling personal items.

Food: If you want your dog to have food during daycare, please bring it in a sealed bag with your dog's name on it. There will be a \$3.00 fee for each meal. For boarding we prefer you to bring your dog's own food as we want to avoid an upset tummy and will be beneficial for them during their stay to avoid further stress. We ask that parents pre-bag food per meal to allow us to properly monitor feeding. There will be a \$10 service bagging fee for those who do not pre-bag meals. We can provide food for an extra \$5.00 per day.

Late fees: There will be a \$10 late fee for dogs picked up after closing. If you are more than 15 min. late your dog will need to be checked in as an overnight stay and will be charged our overnight rate. *Rate will depend on room availability. Monday through Friday closing is at 7 PM : Weekends closing is at 5PM

Reservations: Reservations are required for both Boarding & Daycare. If you come in without a reservation Pawquet's Play & Stay has the right to refuse service.

Communication: Parents acknowledge that they are responsible for checking their primary email as it is the main source of communication between them and Pawquet's Play & Stay. Parents are also responsible to notify Pawquet's Play & Stay of any changes that need to be made to their contact information.

Change in Ownership / Documentation: Parent's are required to notify Pawquet's Play & Stay of any changes of Ownership or with Documentation and may be required to refill out the required forms depending on what changes need to be made.

ASSUMPTION OF RISK: Parent acknowledges and is aware that employees of Pawquet's Play & Stay are not veterinarians and do not have a background in animal medicine and are not expected to diagnose or detect illnesses in the guests that are staying at Pawquet's Play & Stay. In addition, Parent acknowledge and are aware that vaccines do not protect against all communicable illnesses that may affect a guest. Parent acknowledges and agrees that they are assuming all risk of illness, disease, harm or otherwise to their dog by allowing their dog to stay at Pawquet's Play & Stay and all risk of damages caused by their dog to other dogs, to any Pawquet's Play & Stay employee, agent or to any Pawquet's Play & Stay asset and that Pawquet's Play and Stay shall have no liability for any harm to such dog.

I have read and fully understand Pawquet's Play & Stay rules and policies and agree to abide by them:

Primary Owner Name:

Primary Owner Signature:

Date:

Email: Info@pawquetsplaystay.com

Phone: 603.216.1147

Operating Hours: Monday - Friday 6:30am - 7pm Weekends 9am - 5pm

*Hours subject to change for Holidays