



PET CARE ACKNOWLEDGEMENT OF WAIVER POLICIES AND SERVICES AGREEMENT FORM

This is an Agreement between Pawquet's Play & Stay, LLC, its owner, employee(s), representatives or any other person affiliated with the company (hereinafter called "Pawquet's Play & Stay") and the Owner (hereinafter referred to as "Parent") whose name and signature is below. Following are the terms of service for the stay of the Parent's dog(s) named below as a boarding, daycare, training or grooming stay at Pawquet's Play & Stay, LLC.

I hereby state that I am the legal owner of the dog(s) mentioned below. By signing below, in consideration of the services rendered by Pawquet's Play & Stay to the Dog(s), Parent acknowledges reading, understanding and accepting the statements herein.

AGREEMENT TO PARTICIPATE AND LIABILITY WAIVER: Parent understands certain "activities" that the Dog may participate in, including daycare, boarding, grooming, training, one-on-one play, activity within and outside the facility, involve risk and possible injury, including but not limited to: exposure to parasites, viruses, and other medical conditions passed from dog-to-dog or person-to-dog; sprains, strains, bites, broken bones, fatigue, dehydration, nicks, cuts, loss of Dog or death.

Parent further understands that not each and every potential risk can be listed above but, nonetheless agree that the benefits associated with dog socialization outweigh the possible risks, therefore, Parent hereby voluntarily releases, forever discharges and agrees to hold harmless and indemnify Pawquet's Play & Stay and its agents, successors, heirs, from any and all liability, claims, demands, actions or rights of action, which are related to, arise out of, or are in any way connected with the Dog's participation in activities at Pawquet's Play & Stay, including those allegedly attributable to the negligent acts or omissions of Pawquet's Play & Stay or their staff.

Further, Parent understands that Parent may be exposed to certain risks when bringing the Dog to participate in activities at Pawquet's Play & Stay or when picking up the Dog from participating in activities at Pawquet's Play & Stay. Such risks may include property damage and/or physical injury inside or outside the facility, such as from falling, slipping, illness and/or dog bites. Therefore, Parent hereby voluntarily releases, forever discharges, and agree to hold harmless and indemnify Pawquet's Play & Stay its agents, successors, heirs from any and all liability, claims, demands, actions, or rights of action, which are related to, arise out of, or are in any way connected with the Dog's participation in activities at Pawquet's Play & Stay, including those allegedly attributable to the negligent acts or omissions of Pawquet's Play & Stay or their staff.

AUTHORIZATION OF MEDICAL CARE: If the Dog is ill or injured while attending activities or while in daycare, boarding, grooming or training at Pawquet's Play & Stay, Pawquet's Play & Stay will make every reasonable effort to reach Parent pursuant to the contact information Parent has provided to Pawquet's Play & Stay. However, if Pawquet's Play & Stay is unable to reach Parent, Parent grants consent to Pawquet's Play & Stay to consult with the Dog's veterinarian or to seek appropriate veterinary care and Parent accepts responsibility for any and all associated expenses. Pawquet's Play & Stay will not pay any portion of veterinary expenses associated with seeking medical care for the Dog if so necessary. In the event of the Dog's death, the Parent or the Parent's emergency contact will be notified immediately.

VACCINATIONS & CONTAGIOUS DISEASES: Parent specifically represents to Pawquet's Play & Stay that, to Parent's knowledge, the Dog is healthy and has not been exposed to any contagious diseases within 30 days prior to arrival. Parent understands that each time the Dog is brought to Pawquet's Play & Stay, Parent is recertifying that the Dog is in good health and has not had any communicable illness of any kind for 30 days prior to arrival. Parent also confirms the Dog meets Pawquet's Play & Stay vaccination requirements during the Dog's stay. If a dog test positive for worms, viruses, parasites, or any contagious diseases parents are required to notified Pawquet's Play & Stay by email; Before returning to the facility the parent is required to provide a negative test and their dog must complete all medications prescribed. Any dogs coming from a different country are required to see a local veterinarian before participating in any activities at Pawquet's Play & Stay.

ALLERGIES, DIETS & MEDICATION: Parent agrees to disclose to Pawquet's Play & Stay any allergies the Dog may have and Parent further agrees to disclose to Pawquet's Play & Stay any special feeding needs or medications the Dog may require during their stay at Pawquet's Play & Stay.

PHOTOGRAPHS: Owner/Parent authorizes the use of their Dog's photograph or video in newsletters, website, internet and all marketing and social material.

BEHAVIOR OF DOG: Parent states that the Dog has never shown aggression, bitten, injured or killed another dog or person. If a dog has bitten another person or dog then parents must inform staff prior to providing care. If a dog has bitten another person Pawquet's withholds the right to deny services. If my dog does, I agree to pay all bills associated with the incident. If the dog does show aggressive behaviors, the parent agrees to adhere to all repercussions. If the dog that is the aggressor gets hurt as a result from their own actions the parents of the aggressor are responsible for their own vet bills. Parents acknowledge dogs play with their teeth and nails in which rough mutual play can lead to minor injuries(scrape, scratch, or puncture wound). If injury is a result of rough play parents are liable for their personal dog and all vet bills associated with the injury. Parent's acknowledge Pawquet's staff will oversee dogs and their behaviors to prevent injury however not all injuries can be avoided. Parents acknowledge and agree Pawquet's can not be held liable incase of injury; please see "Assumption of Risk" below.

ASSUMPTION OF RISK: Parent acknowledges and is aware that employees of Pawquet's Play & Stay are not veterinarians and do not have a background in animal medicine and are not expected to diagnose or detect illnesses in the guests that are staying at Pawquet's Play & Stay. In addition, parents acknowledge and are aware that vaccines do not protect against all communicable illnesses that may affect a guest. Parent acknowledges and agrees that they are assuming all risk of illness, disease, harm or otherwise to their dog by allowing their dog to stay at Pawquet's

Play & Stay and all risk of damages caused by their dog to other dogs, to any Pawquet's Play & Stay employee, agent or to any Pawquet's Play & Stay asset and that Pawquet's Play and Stay shall have no liability for any harm to such dog.

AGREEMENT FOR PAYMENT: Pawquet's Play & Stay accepts check, cash and credit cards. Parent agrees to pay the service rates in effect for the Dog's participation in activities at Pawquet's Play & Stay. Parent further agrees to pay for any additional services requested at Pawquet's Play & Stay. All services must be paid in full prior to the Dog being released to Parent or proper arrangements are agreed by both parties.

I authorize Pawquet's Play & Stay to maintain my credit card number on file and charge it accordingly in respect to emergency veterinary care, Daycare No-Show fees, in the case of cancellations as referenced below and any other debt rendered at the facility.

DAMAGES: Parent accepts the responsibility of paying for any harm or damage to the facility, property, another dog, person and/or equipment caused by the Dog. There will be a minimum damage fee of \$50 applied.

CONTINUING CARE/FAILURE TO PICK UP: I agree that if my dog is not picked up on time or by a date specified I hereby authorize Pawquet's Play & Stay to take whatever action is deemed necessary for the continuing care of my dog. I agree to pay the cost of such continuing care.

CANCELLATION / MODIFICATION POLICY: If you cancel your boarding in any way after the timeframes listed below you will lose your deposit. If you modify your stay after the timeframes listed you will owe for additional nights originally scheduled. No call / no shows will owe for their stay in it's entirety. There are no exceptions.

For non-holidays, please notify us of your cancellation / modification 72 hours prior to your drop-off date.

Example: If you are scheduled to drop off the 4th, we must receive your cancellation / modification by closing on the 1st.

For holiday and school vacation reservations, we require an 11-day advance notice and a non-refundable deposit for the first night at the time of reservation.

Example: If you are scheduled to drop off the 11th, we must receive your cancellation / modification by closing on the 1st.

BOARDING IS A 24HR PERIOD FROM DROP OFF TO PICK UP: Any amount of time over you will be charged accordingly. Up to 4 hours over is a half day daycare charge. Greater than 4 hours is a full day daycare charge. There are no exceptions.

RIGHT TO REFUSE: Parent understands that Pawquet's Play & Stay reserves the exclusive right to refuse participation or to terminate participation in activities at Pawquet's Play & Stay to any Dog at any time for any reason.

All of the terms and agreements, waivers and authorizations will remain in full force and effect and remain valid for as long as and all times the Dog participates in any activity at or with Pawquet's Play & Stay.

Daycare: All dogs must complete a temperament evaluation. We cannot accept dogs for daycare that are aggressive, anti-social, toy or people possessive, anxious or physically ill. Parents must understand that behaviors do change and they will be notified of changes in behavior. If the behavior becomes unsafe for the playgroup Pawquet's Play & Stay reserves the right to turn the dog away.

Evaluations: Evaluations are either a half day or full day in which we require a deposit placed upon booking according to the service that will be provided. If parents cancel by closing the day prior the deposit will be refunded in full. If cancellation is received after closing or day of eval then the parents will lose the deposit and it can not be used for any other service.

No Show: Parents must call or email by closing the day before their scheduled day to cancel their daycare reservation otherwise there will be a fee added per dog to the owners account. There are no exceptions. Parents must leave a voicemail if we are unable to answer phones or email / facebook message us directly by closing the day prior otherwise you will be charged.

Vaccinations: Dogs are required to have current vaccinations against Rabies, Bordetella and Distemper. Parents are responsible to keep their dog(s) up to date on all required vaccines and provide Pawquet's Play & Stay with the necessary paperwork in order to use any service provided by the facility. Those who don't will be turned away and will be charged a No Show fee accordingly. Paperwork should show the expiration date of the vaccines OR the date given and duration the vaccine is good for as the duration of immunity with each vaccine may vary. WE DO NOT ACCEPT RESCUE or BREEDER PAPERWORK as it does not properly state the information needed for us to provide care.

Spay / Neuter: Parents are responsible for notifying Pawquet's Play & Stay when their dog has been spayed / neutered. Unaltered Males over 7 Months of age can not participate in interactive Daycare. Unaltered Females can not be in the building during their Heat cycles & 1 week after their Heat cycle is over. Parents are responsible for watching out for signs of their dog going into heat in which they can speak to their veterinarian on what the signs / symptoms are. If a female goes into heat during their boarding stay, parents will be responsible to pick up asap and will be charged for the remainder of their scheduled stay.

Flea Protection: Dogs are required to be free from parasites/fleas and on a flea preventative. If your dog has fleas or flea eggs it will not be allowed into our facility. Please wait 48 hrs after topical treatment. If your dog comes into the facility with fleas you will be required to pay a \$100 cleaning fee per dog and must pick up your dog immediately.

Collars & Leashes: Dogs must be on a leash and under control of the parent when entering or exiting the building AND when outside the building on property grounds. If a parent refuses to keep their dog on leash and under control on the premises Pawquet's withholds the right to refuse services.

Daycare Packages: All Package sales are FINAL. (Non-Refundable) Packages do not expire and can only be used for their sole purpose. IF a dog is moved from interactive daycare to private or limited play parents will no longer be able to use their regular daycare package towards private or Limited play. Instead Pawquet's can credit the remainder of the days from the regular daycare package to a Private play package and parents may / will have to pay the difference if any.

Toys & Beds: Daycare dogs cannot bring toys and beds. If you have reserved a private room for boarding your dog we do encourage personal items. Please keep in mind some dogs may chew their personal belongings such as beds if stressed and some items may be lost; we will notify you if

this occurs. We recommend parents labeling personal items.

Food: If you want your dog to have food during daycare, please bring it in a sealed bag with your dog's name on it. There will be a fee for each meal. For boarding we prefer you to bring your dog's own food as we want to avoid an upset tummy and will be beneficial for them during their stay to avoid further stress. We ask that parents pre-bag food per meal to allow us to properly monitor feeding. There will be a service bagging fee for those who do not pre-bag meals. We can provide food for an extra cost per day.

Late Fees: There will be a late fee incurred per dog if not picked up after closing time. If you are more than 15 minutes late our doors will be closed and locked and your dog(s) will be checked in as an overnight stay and will be charged our overnight rate. *Rate will depend on room availability.

Monday through Friday closing is at 7 PM : Weekends closing is at 5PM : Holidays may vary, please see Holiday list on website

Reservations: Reservations are required for both Boarding & Daycare. If you come in without a reservation Pawquet's Play & Stay has the right to refuse service. If you have a last minute change please call Pawquet's to check availability; please do not just show up expecting we have room.

Communication: Parents acknowledge that they are responsible for checking their primary email as it is the main source of communication between them and Pawquet's Play & Stay. Parents are also responsible to notify Pawquet's Play & Stay of any changes that need to be made to their contact information.

Change in Ownership / Documentation: Parent's are required to notify Pawquet's Play & Stay of any changes of Ownership or with Documentation and may be required to refill out the required forms depending on what changes need to be made.

ACKNOWLEDGEMENT: This Agreement contains the entire agreement between the parties. All terms and conditions of this Agreement shall be binding on the heirs, administrators, personal representatives and assignees of the Owner/Parent and Pawquet's Play & Stay.

Any controversy or claim arising out of or relating to this Agreement or the breach thereof or as the result of any claim or controversy involving the alleged negligence by any party to this Agreement, shall be settled in accordance with the rules of the American Arbitration Association and judgment upon the award rendered by an arbitrator may be entered in any Court having jurisdiction thereof. The arbitrator shall, as part of the award, determine an award to the prevailing party of the costs of such arbitration and reasonable attorney's fees of the prevailing party.

I have read and fully understand Pawquet's Play & Stay rules and policies and agree to abide by them:

Date:

Primary Owner Name:

Primary Owner Signature:

Email: info@pawquetsplaystay.com

Phone: 603.216.1147

Operating Hours: Monday - Friday 6:30am - 7pm Weekends 9am - 5pm *Hours subject to change for Holidays